Starting your ProctorU Exam

SPEAKER 1: This video provides the steps for starting your exam with ProctorU. You should already have the ProctorU extension downloaded and have already created your ProctorU account using your WSU email address. If you have not done so, please follow the steps listed on the GCPS website. Select For Students, Virtual Proctoring, then Fall 2020 Preparing for Your ProctorU Session. Refer to the information under Getting Started: Steps to Take Before Exam Day.

The steps outlined in this video are also outlined under Starting Your Exam. To start your exam using Google Chrome, log into the LMS and navigate to your course space. From the Google menu, the three stack dots in the top corner of the Chrome browser, select More Tools then Extensions. Enable the ProctorU extension or confirm that it's already enabled.

If you are a continuing student you may still have the Proctorio extension from the previous course exam. The Proctorio extension must be turned off or removed for the ProctorU extension to work. Log in to ProctorU by selecting the ProctorU link in the course navigation menu. Do not open ProctorU in a separate tab.

Once you log into ProctorU from within your course, you'll be directed to the ProctorU account page. You've successfully logged in and you do not need to do anything on this page.

At any time you can connect with ProctorU's live support using the Chat Now tool in the lower right corner of the screen. Now you have everything ready to begin your exam in the course space. Return to your course and navigate directly to the exam. Select the name of the exam and then begin.

Before you are brought to the exam page you'll have to pass the ProctorU pre-checks. For more information, refer to the GCPS website. Select For Students, Virtual Proctoring, then Fall 2020 Preparing for Your ProctorU Session.